



USB CABLE: BATTERY DISCHARGE/AUDIO FAILURE/RADIO RECEPTION

MODEL

E70 (X5 Series)	E71 (X6 Series)	E72 (X6 xDrive50i Hybrid)	E82 (1 Series)
E84 (X1 Series)	E88 (1 Series Convertible)	E89 (Z4 Series)	E90 (3 Series Sedan)
E91 (3 Series Wagon)	E92 (3 Series Coupe)	E93 (3 Series Convertible)	F01 (7 Series)
F02 (7 Series)	F04 (ActiveHybrid 750)	F07 (5 Series Gran Turismo)	F10 (5 Series Sedan)
F12 (6 Series Convertible)	F13 (6 Series Coupe)	F25 (X3 Series)	

SITUATION

- No sound from the radio, telephone, gong signal and or PDC.
- Poor radio reception and failure of the telematics systems.
- Possible Check Control system message:
 - o Battery discharge when engine off.
 - o Caution, no acoustic warning signals.

CAUSE

Non BMW approved (third-party supplier) USB cable plugged into the USB port.

CORRECTION

Install new BMW approved USB charging cable.

PROCEDURE

1. Check that a non BMW approved USB cable is plugged into any of the USB ports.
2. Remove the non BMW approved USB cable.

3. Confirm that cause of the errors have been resolved.
4. Inform the customer to use BMW approved USB charging cables only!
 - The non BMW approved USB cable or connector is to No longer be used!



Note: Programming or USB hub replacement does NOT provide a remedy!

WARRANTY INFORMATION

Not applicable.

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